

## **Annual Shareholder Meeting**

November 16, 2017

## **Cautionary Note**

This Presentation and any commentary provided by the Company's management in connection herewith are qualified in their entirety by the provisions set forth in the Appendix to this Presentation, on the page entitled "Forward Looking Statements and Safe Harbor Treatment". Please read that page carefully, as it provides important precautions about this Presentation and management's commentary.



# Our Enhance, Expand, Extend strategy remains our roadmap to delivering continued shareholder returns







Cracker Barrel creates a world filled with Hospitality and Charm



AN OUTSTANDING EMPLOYEE EXPERIENCE AN OUTSTANDING GUEST EXPERIENCE

SALES & TRAFFIC







EXTEND

The Brand



# We provide guests variety and everyday affordability through core and seasonal menu offerings

- As part of our seasonal menus, we offered several new limitedtime entrees
- We believe these menu promotions provided variety which appealed to our most frequent guests as well as light users.











# A fully integrated marketing campaign drove guest excitement for the summer menu promotion





# Our music program continues to build awareness and deliver brand impressions















# Expanded off-premise platform via holiday Heat n' Serve offering an opportunity for topline growth



- Fully prepared meals for our guests to heat in their home
- System launch in FY17
- Growing Christmas and Easter





# Retail remains integral to the Cracker Barrel experience, driven by improved quality and breadth of merchandise





Our fun, unique and nostalgic merchandise continues to offer broad generational appeal



# Targeted cost reductions delivered significant margin improvements







Our operations teams did a *great job* absorbing changes into their daily operations and we realized savings from several initiatives earlier than we anticipated



# HERE SERVICES SERVICE

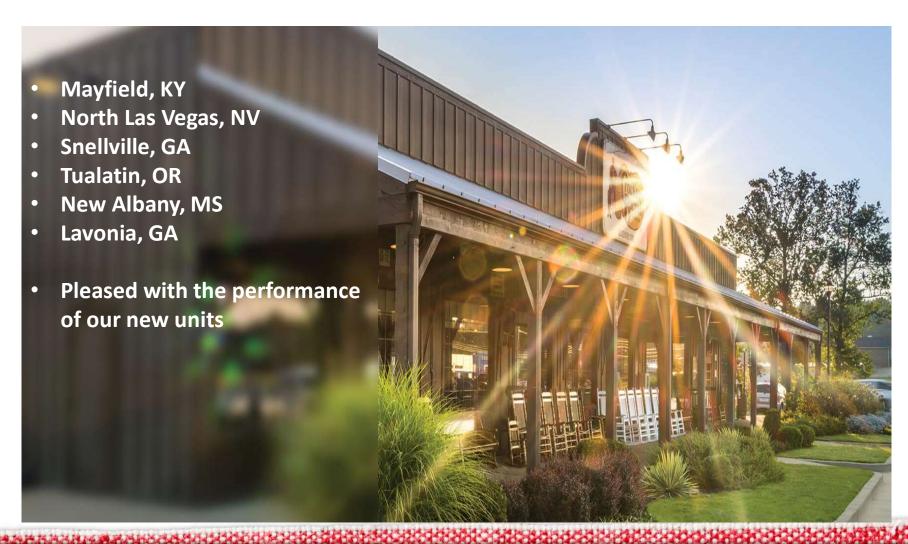


EXTEND

The Brand



# We opened six new stores in FY17, including our first in Oregon





# We have been very pleased with the level of guest excitement around our new store openings



"We are an old country store. We want to be your home away from home in fact, you know, and it all starts right here in our retail shop. There's something for everybody in here."

Alan Emery

"You can see right when you walk in, it really does look like a country store. They have country music playing. I kind of feel like I'm back in Texas right now."

- Wesleigh Ogle, KATU-TV





# 

**ENHANCE** 

The Core

EXPAND

The Footprint

EXTEND

The Brand



### Guests love the Holler & Dash brand and the food







- 1. Homewood, Al
- 2. Tuscaloosa, AL
- 3. Celebration, FL
- 4. Brentwood, TN
- 5. Nashville, TN
- 6. Atlanta, GA







### Consumer response to the Holler & Dash brand





Atlanta's Hottest New Brunches, September 2017



- Eater Hotlist (Nashville)
- **Eater Best Brunch (Atlanta)**
- Fast Casual Mover & Shaker
- **Best for Southern Comfort** Food (Orlando)
- **Best Breakfast (Tuscaloosa)**
- **Best New Restaurant** (Tuscaloosa)





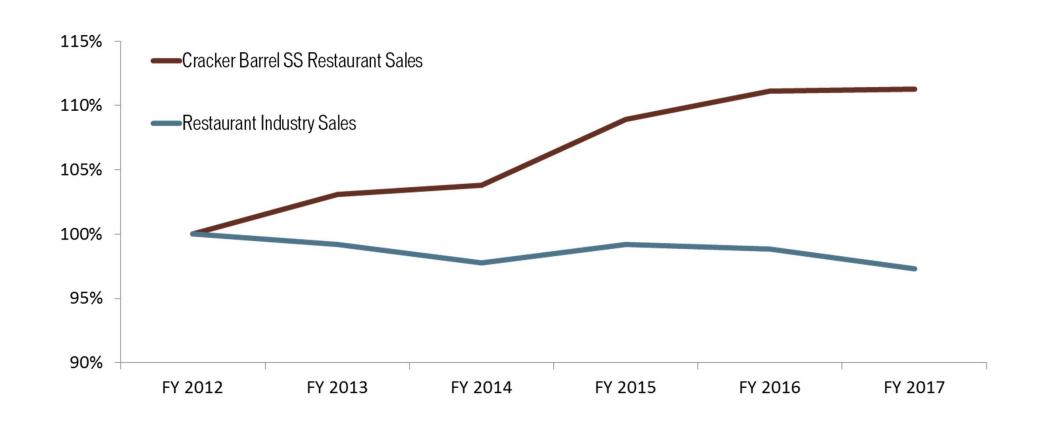
BREAKOUT BRANDS 2017

The Hottest Restaurants in Nashville Right Now, April 2017



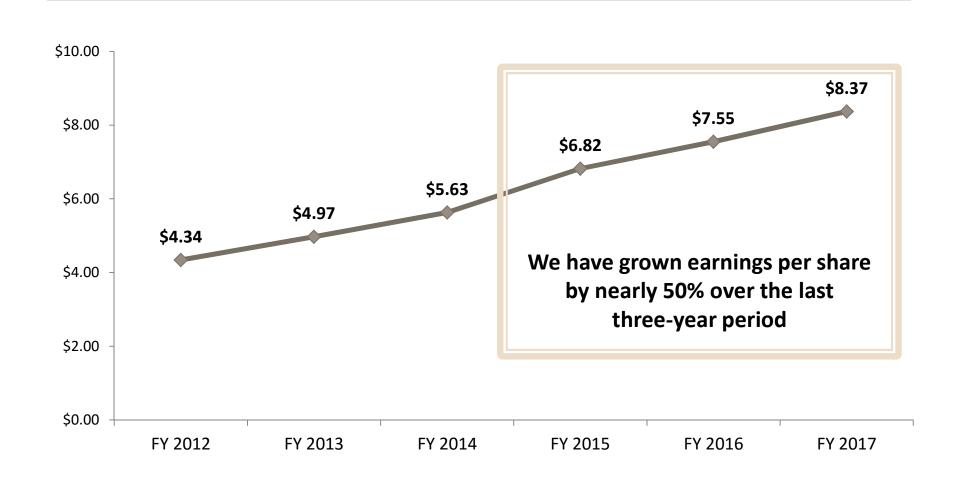


# Our sales growth once again outperformed the industry: Restaurant



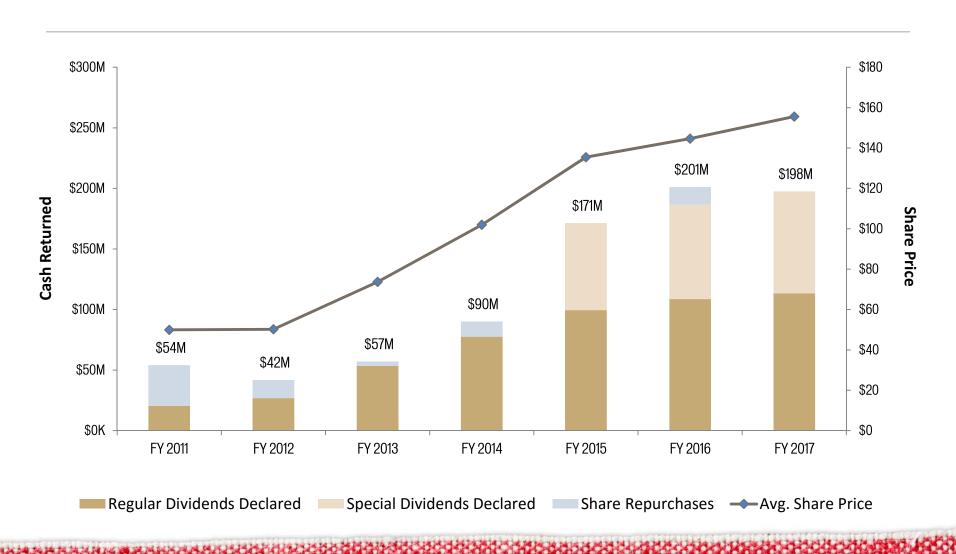


# FY17 performance drove continued Earnings per Share growth





### We continue to deliver value to our shareholders





### ENHANCE The Core

Visit experience Value

Retail quality & price

Everyday value platform

Platform Products / Promotions **Culinary Enhancements** 

Core menu

Beverage platform

Family Meal Occasions Family-Style Meals

On- and Off-Premise

Kids hospitality programs

Convenience Off-Premise

Speed POS will enable speed

**Business Model** \$40M in savings from FY18-FY20

### EXPAND The Footprint

30+ New Unit Openings FY 2018-FY 2020

### EXTEND The Brand

Holler & Dash **Fcommerce** New Concepts & Acquisitions

### Cracker Barrel creates a world filled with Hospitality and Charm



AN OUTSTANDING EMPLOYEE EXPERIENCE

AN OUTSTANDING GUEST EXPERIENCE

IMPROVED SALES & TRAFFIC







# **Appendix**

### **Forward Looking Statements and Safe Harbor Treatment**

All statements made in this Presentation and in any commentary provided by the Company's management in connection herewith other than statements of historical fact are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and are provided under the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, as amended.

A reader or listener should not place undue reliance on forward-looking statements, all of which involve known and unknown risks and uncertainties and other important factors that could cause the Company's actual results, performance or achievements, or those of the industries and markets in which the Company participates, to differ materially from the Company's expectations of future results, performance or achievements expressed or implied by these forward-looking statements.

The Company's past results of operations do not necessarily indicate its future results, and the Company's future results may differ materially from the Company's past results and from the expectations and plans of the Company expressed in this Presentation and management's commentary due to various risks and uncertainties, including the risk factors discussed in the "Risk Factors" section of the Company's Annual Report on Form 10-K for the fiscal year 2017 filed on September 22, 2017, and other risk factors detailed from time to time in the Company's filings with the Securities and Exchange Commission.

This presentation and the forward-looking statements contained therein and in management's commentary speak only as of November 16, 2017. Except as otherwise required by applicable laws, the Company undertakes no obligation to publicly update or revise any forward-looking or other statements included in this Presentation or management's commentary, whether as a result of new information, future events, changed circumstances or any other reason.



### Reconciliation of GAAP basis operating results to adjusted non-GAAP operating results

	Twelve months ended August 3, 2012				Twelve months ended August 2, 2013			Twelve months ended August 1, 2014		
(\$000s except EPS)	As Reported	Adjust	53rd week	As Adjusted	As Reported	Adjust	As Adjusted	As Reported	Adjust	As Adjusted
		(1), (2)				(1), (2), (3)			(1)	
Store operating income	337,146	-	(11,093)	326,053	344,786	-	344,786	337,793	-	337,793
General and administrative expenses	146,171	(6,863)	(1,370)	137,938	143,262	(5,634)	137,628	129,387	(4,313)	125,074
Operating income	190,975	6,863	(9,723)	188,115	201,524	5,634	207,158	208,406	4,313	212,719
Interest Expense	44,687	-	(811)	43,876	35,742	-	35,742	17,557	-	17,557
Pretax income	146,288	6,863	(8,912)	144,239	165,782	5,634	171,416	190,849	4,313	195,162
Provision for income taxes	43,207	2,027	(2,632)	42,602	48,517	3,847	52,364	58,721	1,327	60,048
Net income	\$ 103,081	\$4,836	\$ (6,280)	\$101,637	\$ 117,265	\$ 1,787	\$119,052	\$ 132,128	\$2,986	\$135,114
Earning per share - Basic	\$ 4.47	\$ 0.21	\$ (0.27)	\$ 4.41	\$ 4.95	\$ 0.08	\$ 5.02	\$ 5.55	\$ 0.13	\$ 5.68
Earning per share - Diluted	\$ 4.40	\$ 0.21	\$ (0.27)	\$ 4.34	\$ 4.90	\$ 0.07	\$ 4.97	\$ 5.51	\$ 0.12	\$ 5.63
	Twelve Months ended July 31, 2015				Twelve Months ended July 29, 2016					
(\$000s except EPS)	As Reported	Adjust	As Adjusted		As Reported	Adjust	As Adjusted			
		(3), (4)				(3), (5)				
Store operating income	402,424	-	402,424		423,453	-	423,453			
General and administrative expenses	147,544	(3,519)	144,025		142,982	-	142,982			
Operating income	254,880	3,519	258,399		280,471	-	280,471			
Interest Expense	16,679	-	16,679		14,052	-	14,052			
Pretax income	238,201	3,519	241,720		266,419	-	266,419			
Provision for income taxes	74,298	3,417	77,715		77,120	7,604	84,724			
Net income	\$ 163,903	\$ 102	\$164,005		\$ 189,299	\$ (7,604)	\$ 181,695			
Earning per share - Basic	\$ 6.85	\$ 0.01	\$ 6.86		\$ 7.91	\$ (0.32)	\$ 7.59			
Earning per share - Diluted	\$ 6.82	\$ -	\$ 6.82		\$ 7.86	\$ (0.31)	\$ 7.55			

<sup>(1)</sup> Charges and tax effects of proxy contest(s) or special meeting of shareholders.

<sup>(2)</sup> Severance, other charges and tax effects related to organizational changes.

<sup>(3)</sup> Provision for taxes adjusted to exclude the prior year favorable effect of the retroactive reinstatment of the Work Opportunity Tax Credit.

<sup>(4)</sup> Accrued liability and tax effects related to the settlement of the Fair Labor Standards Act litigation.

<sup>(5)</sup> Provision for income taxes adjusted for reversal of certain provisions for uncertain tax positions.